



REFUND POLICY

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As of 11/22/2024

At JIKO Worldwide (“we”, “us”, “our”), we are committed to providing high-quality products and services. We are further committed to ensuring our customers, guests, and visitors (“you”, “your”, “yours”) have a positive experience. JIKO Worldwide is committed to transparency which is why these policies are clearly stated herein. Through interacting with JIKO Worldwide, you automatically agree to the entirety of this privacy policy stated on this document.

NO REFUNDS

As a small business, we are unfortunately not able to offer refunds under any circumstances. All sales are final. Exceptions to this policy will only be made as required by law.

CUSTOMER RESOLUTIONS

JIKO Worldwide is committed to ensuring that you are satisfied with your purchase. We are proud to offer comprehensive customer support to resolve any issues you may have with your purchase. While we do not offer any refunds, we may at our discretion offer:

1. Store Credit - In cases where we did not meet our high expectations of customer satisfaction, we may occasionally offer store credits.
2. Future Discount - In cases where we did not meet our high expectations of customer satisfaction, we may occasionally offer future discounts.
3. Exchanges - We may occasionally offer exchanges in cases where products are damaged or defective.
4. Replacements - We may occasionally offer replacements for products lost in transit or otherwise damaged.

If you are not satisfied with your order, please contact us within 7 days of receiving your item(s).

Order resolutions are offered at the sole discretion of JIKO Worldwide and are assessed on a case-by-case basis. While we cannot guarantee resolutions for every situation, we remain dedicated to customer satisfaction and will make every effort to ensure our customers are pleased with their purchase.

REQUESTING CUSTOMER SUPPORT

We take pride in providing exceptional customer support. For assistance, please reach out to our team at <https://JIKOworldwide.com/contact>.

DISCLAIMERS

These policies may be modified at any time exclusively by JIKO Worldwide. These policies may be modified with or without notice. Any updates will be appended to this document. It is your sole responsibility to review these changes.

This policy details the exclusive relationship between our customers, partners, and visitors (“you”, “your”, “yours”) and JIKO Worldwide (“us”, “we”, “our”). This policy is not valid for any other relationship or circumstance.

All of our products and services are at your own risk. We are not liable for any losses or damages. Through continued use of our services, you agree to these terms defined in this Refund Policy.

For any questions or concerns, please contact us at <https://JIKOworldwide.com/contact>.

POLICY REVISIONS

11/24/2024 – Policy was created and is valid as of this date.